



REAL RACK

Warranty Policy

RealRack Ltd offers a 5 year limited warranty from the date of purchase to the original purchaser against defects in materials or workmanship. The warranty is non-transferable.

Things that will void your warranty:

- Overloading your rack by putting more bikes than it is designed to carry, or a bike/bikes that will exceed maximum weight load of your rack (see instructions for use).
- Using it for any other unintended purposes other than carry bicycles.
- Fully loading your rack to the maximum load or close to its maximum load without using stabiliser straps.

Responsibility

- It is your responsibility to make sure you do not exceed the load capability of your tow bar or vehicle.
- You are required by law to ensure that the vehicle's lights and license plate number is clearly displayed, unobstructed by the rack or bikes when used on public roads.
- RealRack Limited will take no responsibility for poor display of lights and number plate, misuse or inappropriate fitting. Tips to fit your product is available on our website.